

Enterprise Systems

Data Warehouse

Current System Vendor: Sherpa Government Solutions

Current System Product: SQL 2012

System Purpose: Serve as the system of record for customer information, water use history, meter information and billing financial transactions

Categories of Data: Customer data, water use data, meter data and billing financial data

System Custodian: Administration Department

Data Collection: Customer data is collected daily and all other data elements are updated monthly

System Updates: Daily

Geographic Information System

Current System Vendor: ESRI (software and support), iWater, Inc. (database and software programs support)

Current System Product: ArcGIS Desktop 10.4, ArcGIS Spatial Database Engine 10.2.2, SQL Server 2012, Portal for ArcGIS

System Purpose: Serve as the system of record for infrastructure information

Categories of Data: Water System Infrastructure data, attached work orders, asset photos and drawings, County Assessor's Parcel data, easement documents, aerial imagery, and miscellaneous data from other local and regional agencies

System Custodian: Engineering Department

Data Collection: As needed

System Updates: As needed