

Goleta Water District Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Goleta Water District Website

Report Date: June 2025

Product Description: Web Application

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Evaluation Methods Used:

Evaluation followed the WCAG-EM methodology, focusing on pages and components with the highest user impact, as well as those containing custom functionality. Testing was performed using Google Chrome version 137.0.7151.103. Automated accessibility scanning was conducted across the application using Axe Core version 4.10.2, and manual testing validating key interactions and issues not identifiable through automated tooling was performed following above methodology using Accessibility Insights for Web version 2.46.0.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Some non-text content on this site is user-generated. As such, the current conformance level may not reflect future adherence to this guideline, even on pages that were tested. Additionally, the tester is not a subject matter expert in the domain of municipal water utilities. As a result, alternative text may not fully capture the intended meaning or context originally conveyed by the content author.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Application does not contain relevant content
1.2.2 Captions (Prerecorded) (Level A)	Partially Supports	Videos created by the district include accurate captions and generally meet this requirement. However, some embedded third-party vendor videos do not provide captions, resulting in inconsistent support across the site.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially Supports	District-created prerecorded videos include accurate captions and are accompanied by a media alternative that conveys the essential visual content. However, third-party videos lack both descriptions and alternatives.
1.3.1 Info and Relationships (Level A)	Supports	The application uses appropriate semantic HTML and ARIA attributes to convey information, relationships, and structure programmatically.
1.3.2 Meaningful Sequence (Level A)	Supports	Content is presented in a logical reading order that is preserved visually and programmatically.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions and content do not rely solely on sensory characteristics such as shape, size, color, or visual location to convey meaning.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the sole means of conveying information, prompting a response, or distinguishing

Criteria	Conformance Level	Remarks and Explanations
		visual elements. Textual cues and other indicators are provided where necessary.
1.4.2 Audio Control (Level A)	Not Applicable	The site does not contain any audio that plays automatically, and is therefore not applicable.
2.1.1 Keyboard (Level A)	Supports	All functionality is operable through a keyboard interface. While the application includes several complex widgets, each follows the appropriate ARIA design pattern as outlined in the W3C WAI-ARIA Authoring Practices Guide.
2.1.2 No Keyboard Trap (Level A)	Supports	Users can navigate into and out of all interactive components using only the keyboard, and no keyboard traps were identified during testing.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	No single-character keyboard shortcuts are implemented in the application.
2.2.1 Timing Adjustable (Level A)	Not Applicable	The application does not include time-based functionality that requires user interaction within a specific time limit.
2.2.2 Pause, Stop, Hide (Level A)	Supports	A single component on the homepage includes autoplaying motion, but it provides a clear and accessible control that allows users to pause the animation.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No content flashes more than three times in any one second period.
2.4.1 Bypass Blocks (Level A)	Supports	A "Skip to main content" link is present and functions correctly, allowing users to bypass repeated navigation.
2.4.2 Page Titled (Level A)	Supports	Each page includes a descriptive and unique title that helps users understand the page's purpose.
2.4.3 Focus Order (Level A)	Supports	Focusable elements receive focus in a logical, meaningful sequence that preserves usability and operability.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Supports	On all tested pages, the purpose of each link can be determined from the link text alone or from its context within the surrounding content.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	All functionality is operable with single-point activation (e.g., a simple click, tap, or key press). No multi-point or path-based gestures (such as pinch, swipe, or drag) are required to complete any action.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Interactive components do not trigger an action solely on pointer-down events. Instead, actions are either reversible, require confirmation, or are only triggered on pointer-up, providing users the opportunity to cancel or avoid unintended interactions.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Interactive components with visible labels include accessible names that match or contain the visible label text, supporting compatibility with voice control technologies.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	The application does not rely on device motion or gestures for any functionality.
3.1.1 Language of Page (Level A)	Supports	The default human language of each page is correctly identified using the lang attribute in the HTML element.
3.2.1 On Focus (Level A)	Supports	No elements in the application automatically trigger a substantial change of context when they receive focus.
3.2.2 On Input (Level A)	Supports	Changes of context (such as navigation or dynamic content updates) do not occur automatically when a user modifies an input field, unless expected and clearly indicated.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help mechanisms are presented consistently across pages where help is offered.
3.3.1 Error Identification (Level A)	Supports	When input errors are detected, they are clearly identified and described to the user in text.
3.3.2 Labels or Instructions (Level A)	Supports	Form inputs include clear labels or instructions as needed. In the case of the site's search functionality, a

Criteria	Conformance Level	Remarks and Explanations
		visually represented magnifying glass icon is used in place of a traditional text label. However, it includes a programmatic label that accurately conveys its purpose to assistive technologies.
3.3.7 Redundant Entry (Level A 2.2 only)	Not Applicable	The application does not require users to re-enter the same information multiple times within the same session.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	All user interface components expose appropriate names, roles, states, and values to assistive technologies. The application includes several complex composite widgets, all of which follow their prescribed design patterns as defined in the W3C ARIA Authoring Practices Guide

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The application does not include any live audio or video content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Does Not Support	Neither district-created nor third-party prerecorded videos include audio descriptions. As a result, essential visual information may not be accessible to users who cannot see the video content.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	The application does not restrict display orientation. Content is usable in both portrait and landscape modes, as applicable.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Form fields that collect user information use appropriate HTML autocomplete attributes where applicable, allowing assistive technologies to identify the expected input purpose.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text and interactive elements meet the minimum contrast ratio requirements of 4.5:1 for normal text and 3:1 for large text.
1.4.4 Resize text (Level AA)	Supports	Content remains readable and functional when text is resized up to 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Partially Supports	The vast majority of content avoids using images of text. However, some homepage images include styled text due to technical limitations of the widgets in use. These images are intentionally designed for aesthetic purposes. In all cases, the text is properly conveyed through accessible labeling, ensuring that the information remains available to assistive technologies.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Content remains readable and functional without loss of information or functionality when the viewport is resized, including at 320 CSS pixels wide.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	User interface components and graphical objects meet the required contrast ratio of at least 3:1 against adjacent colors.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	The application maintains readability and functionality when text spacing is adjusted to meet the requirements outlined in the success criterion.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	The application does not include additional content that appears on hover or focus in a way that would require special handling under this criterion.

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2.4.5 Multiple Ways (Level AA)	Supports	Multiple methods are available for locating content, including a site-wide search function, direct navigation through menus, and an accessible sitemap.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels are descriptive and help users understand the purpose and structure of content and interface elements.
2.4.7 Focus Visible (Level AA)	Supports	A visible focus indicator is present for all interactive elements, allowing keyboard users to track their location on the page.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	When elements receive focus, they are not fully obscured by other content and remain visible to users navigating via keyboard.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	The application does not include functionality that requires dragging movements.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Interactive elements meet or exceed the minimum target size requirements, providing adequate space for users to activate controls without difficulty.
3.1.2 Language of Parts (Level AA)	Supports	The default language is correctly declared, and no content tested includes passages in a different language. If such content is added, it is expected to include appropriate language attributes.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms that are repeated across pages appear in a consistent order and location throughout the site.
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified consistently throughout the application, including icons, buttons, and navigation links.
3.3.3 Error Suggestion (Level AA)	Supports	When input errors are detected, suggestions are provided to help users correct the issue when such suggestions are known and appropriate.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	The application does not involve legal commitments, financial transactions, or submission of personal data that would result in serious consequences.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	The application does not include any authentication mechanisms that require cognitive function tests such as remembering, transcribing, or solving puzzles.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Status messages that are not delivered via a change of focus are conveyed to assistive technologies using appropriate ARIA roles or live region attributes.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Evaluated	
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not Evaluated	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not Evaluated	
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not Evaluated	

Legal Disclaimer

This Conformance Report reflects the accessibility conformance status of the subject website as of the date indicated in the information table at the beginning of this report, based on ITI's "VPAT® 2.5 Revised WCAG Edition." While accessibility is diligently monitored and periodic updates are provided, the accuracy of this report cannot be guaranteed beyond its publication date. Modifications or customizations to the product may invalidate some or all aspects of this Conformance Report. This report is provided "as is," solely for informational purposes.