



4699 HOLLISTER AVENUE
GOLETA, CALIFORNIA 93110-1999
TELEPHONE: 805.964.6761
WWW.GOLETAWATER.COM

[Date]
[Customer Name]
[Customer Address]
[City, State ZIP Code]

Subject: Cross-Connection Hazard Assessment Questionnaire

To Our Valued Water Customer,

At Goleta Water District protecting the safety and quality of your drinking water is our highest priority. In accordance with state and local regulations—and as part of our ongoing efforts to maintain a safe and reliable water supply—we are conducting a Cross-Connection Hazard Assessment.

A cross-connection is any actual or potential connection between the public water supply and a source of contamination or pollution. These connections, if not properly protected, can allow contaminated water to flow backward into the public water system—a situation known as backflow. This poses a significant health risk to you and your community.

To help us identify and eliminate potential risks, we ask that you complete the enclosed Cross-Connection Hazard Assessment Questionnaire. The questionnaire helps us determine if any conditions exist on your property that may require backflow prevention measures to ensure water safety.

What We Need from You:

- Please complete and return the questionnaire by (_____).
- You may return it by mail or email.

Who Must Complete It:

All water customers-residential, commercial, industrial, and institutional—are required to complete this assessment. This is a proactive measure and does not necessarily mean that your property is currently in violation of any regulations.

If any potential hazards are identified, our team will work with you to ensure appropriate backflow protection is in place, if necessary.

We appreciate your cooperation in helping us protect the community's drinking water. If you have any questions or need assistance completing the questionnaire, please contact us at (805) 879-4642 or dvera@goletawater.com.

Sincerely,

David L. Vera
Recycled Water Cross-Connection Control Specialist
Goleta Water District