BOARD OF DIRECTORS
AGENDA LETTER

**Secretary of the Board of Directors**
4699 Hollister Avenue,
Goleta, CA 93110
(805) 879-4621

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|---|---|
| **Department Name:** | Water Supply & Conservation |
| **For Agenda Of:** | October 14, 2014 |
| **Estimated Time** | 10 minutes |
| **Continued Item:** | No |
| **If Yes, date from:** | |

| | | |
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| **TO:** | Board of Directors | |
| **FROM:** | Department: | Water Supply & Conservation |
| | Contact Info: | Ryan Drake, Water Supply & Conservation Manager |
| **SUBJECT:** | **Recycled Water Hauling Program Update** | |

**Legal Concurrence**
As to form: N/A

**Recommended Actions:**

Approve and authorize the implementation of the Recycled Water Hauling Program.

**Summary Text:**

Recycled Water is an important element of the District's supply portfolio, especially at a time of drought. Approximately 1,000 AF of recycled water is delivered to customers annually, offsetting potable water demand. While the program is constrained by the need for recycled water infrastructure, there is an opportunity to grow the current recycled water program by introducing recycled water hauling via "purple truck." Delivery by truck expands opportunities to substitute recycled water for potable water, preserving water for critical uses. Additionally, during a time of drought recycled water demonstrates a commitment to conservation. The ability to purchase recycled water whose origin and reliability can be trusted in a time of increasing thefts of potable water provides an added benefit to customers.

The District has been working with Goleta Sanitary District (GSD) staff to develop a limited Recycled Water Hauling Program to offset potable water demand from District customers and interested parties outside of the District throughout the South Coast where recycled water is otherwise not available.

*Water Hauling Operations*
A Program Manager will be responsible for the overall management of the program, including:

- Responding to customer inquiries and applications for service.

- Establishing and finalizing charges for delivery and application of recycled water by established zones in order to recover Program costs.
- Coordination with GSD during planning and construction of site improvements and ongoing monitoring of recycled water availability for the program deliveries.
- Coordination with regulatory agencies including Santa Barbara County Environmental Health Services, California Department of Public Health, and the Regional Water Quality Control Board to obtain necessary approvals and meet any reporting requirements.
- Working with District counsel to develop and execute the required customer agreements.
- Developing program materials including advertising, application, reporting, and marketing materials.
- Day to day supervision of water truck hauler(s).
- Managing the truck hauler training related to recycled water rules and regulations.
- Coordinating with the appropriate District staff for pre-inspection of customer property.
- Scheduling customer deliveries and routing.
- Management of program water truck rental and truck maintenance contracts.
- Coordination with administrative staff to create customer accounts and process program.
- Submittal of quarterly program report to the District Recycled Water/Cross Connection Specialist.

Beyond the Program Manager, the District will initially hire one additional temporary employee, whose responsibilities will include driving the District's rented water tank truck, filling the water truck with recycled water at GSD, and distribution and application of the water to landscaping for program customers. The water truck hauler will initially work 25 hours per week until demand for delivered recycled water increases to a level requiring program expansion.

*Water Application*
Utilizing general irrigation estimates, an average turf lawn should receive approximately 0.75 gallons of water per square foot per application. An average District residential lawn of 1,500 square feet would require 1,125 gallons each time it is watered. On average, a District resident may also have 500 square feet of landscape plants such as flowers, shrubs, bushes, and trees with an estimated water need of 0.5 gallons per square foot. Thus, the average non-turf landscape water need would be 250 gallons per residence. Accordingly, the total estimated customer delivery for an average lawn and landscaped yard in the District would be 1,375 gallons.

*Zone Rate Structure*
The program rate structure for water delivery will be designed to provide for the reasonable cost recovery of both the upfront fixed and ongoing variable costs. These costs will be recovered via a flat customer water delivery charge based upon delineated delivery zones. The zones will be established using the current boundaries of pre-existing water-utility jurisdictions. The delivery zone charge would be based upon the average travel distance to the respective zone. Existing customers within the District would constitute Zone 1, the City of Santa Barbara and La Cumbre Mutual Water Company would constitute Zone 2, Montecito Water District and El Capitan Mutual Water Company would constitute Zone 3, and Carpinteria Valley District would constitute Zone 4.

The total charge to the customer will be determined by: (i) the delivery charge based on the customer's zone; (ii) the commodity charge based upon the customer's requested recycled water delivery; and (iii)

the hourly application charge to cover the time needed to apply the amount of recycled water requested, each of which is detailed below.

- **Delivery Charge**

  The delivery charge component of the charge for each Zone will be based the on the Zone's average roundtrip travel distance from the recycled water filling station at the GSD plant. This charge will incorporate fuel costs, labor charges, truck and equipment fees, upfront fixed costs, and estimated travel times per mile. Staff estimates that the typical total delivery charge equals:

  - Zone 1: $60
  - Zone 2: $115
  - Zone 3: $160
  - Zone 4: $205

  The distance charge does not vary with the requested volume of delivery as long as the volume is within truck capacity. The maximum truck capacity is 4000 gallons.

- **Commodity Charge**

  As defined in the District Code, the temporary recycled water commodity charge will be equal to the applicable current published rate for water plus 50%, due to the temporary nature of the water service. The commodity charge for the temporary recycled water is $4.58 per hcf (748 gallons). The commodity charge for the average District customer lawn and landscaped yard is estimated at $8.40 for 1,375 gallons.

- **Water Application Charge**

  The landscape application charge component of each zone charge will incorporate the costs for the time taken to apply recycled water to landscape or other permitted use at the customer's site. Based on how long it takes to apply the requested recycled water volume, the application charge will be inclusive of the cost of labor , truck and equipment fees. It is critical to apply the recycled water in a controlled manner to avoid any runoff occurring during or after the application. The total water application charge equals $70 per hour. Using an estimated ten gallons per minute rate of application, the time needed to apply the 1,375 gallon average District lawn and landscaped yard delivery is 2.3 hours. Accordingly, the water application charge for this delivery would be $161.

To illustrate this concept, staff estimates that a delivery of 1,375 gallons to a property within the District (Zone 1) would be $231.40 based on a commodity charge of $6.12/1,000 gallons and a Zone 1 delivery charge of $62. The estimated cost per gallon for this delivery is $0.17 per gallon. For comparison, the current District cost for a gallon of potable water is $0.01 accounting for both the service and commodity charge of an average customer. Thus, recycled water for landscape irrigation will reamin feasible in today's drought environment and may become a reasonalbe alternative to mainitain landscaping when potable water is limited or highly restricted if the drought continues.

*Application of Water Outside the District*
Staff is currently engaged with both the California Department of Public Health, the Regional Water Quality Control Board (Regional Board), and the Stat e Board in obtaining the necessary permitting in order to be able to deliver recycled water outside of the District boundaries. Currently, the District has the ability under its Master Permit from the Regional Board to serve customers within the District, previously demarcated as "Zone 1," immediately upon launching of the program. District customers will have first priority for receiving delivery of water from the recycled water hauling program.

In order to apply recycled water to landscapes outside of the District boundaries, the District is applying for coverage under the State Board General Permit for recycled water use. Under this new coverage, the District would also be able to utilize recycled water for uses for which it currently is not permitted, including dust control and power washing uses.

Staff is currently working to prepare the necessary Notice of Intent forms to enroll under the General Permit, as well as prepare an engineering report and Operations and Maintenance Plan, which are all required by the State Board. Staff have been advised that proceeding under the State Board General Permit is the most efficient and expeditious way to obtain the necessary permits due to the State's Recycled Water Policy Mandates that require use of recycled water in place of potable water where feasible.

*Public Outreach Components*
The Public Information Committee considered the RWHP Outreach Plan on September 16, 2014. The RWHP Outreach Plan (Attachment 1) proposes various means of outreach to educate potential customers and the broader public about the proposed recycled water hauling program. Public outreach will play a key role in educating potential customers about the RWHP, and how to sign-up.

The District will raise awareness of the RWHP program to educate potential customers about the availability of recycled water for purchase, raise awareness of the availability of recycled water for those not already connected by purple pipe, and provide information on the benefits of recycled water in preserving potable water. The following outreach mechanisms will be utilized:

• Targeted Outreach—postcard / mailer to potential customers.
• FAQs and Talking points for customer service staff and website distribution.
• Outreach brochure / flyer for customer service area, posting on website.
• Targeted outreach— scripted phone calls to potential recycled water customers.
• RWHP sub-section on District website including sign-up information and contact forms.
• Press Release announcing the RWHP.
• Paid advertising placement in newspapers, magazines, and online resources.
• Article for placement in the District Winter 2015 newsletter.
• RWHP photo acquisition for District digital library and inclusion in outreach materials.

**Background:**

The District has delivered recycled water since 1995 through a successful agreement with GSD. There are nine miles of recycled water pipelines starting from GSD that connect to the current 34 recycled water users for use of landscape irrigation purposes. Three of these users utilize recycled water for restroom facilities. Recycled water composes seven percent of the District water supply equaling 1,000 AFY. GSD has the capacity to produce 3,000 AFY but delivery is limited to those customers connected

to the recycle water distribution main. The purpose of the Program is to supplement the potable water demand by delivering and distributing surplus recycled water for outdoor irrigation purposes through a water truck hauling program.

The development of the Program was presented to the Water Management and Long Range Planning (WMLRP) Committee on July 24, 2014, and again came before the WMLRP Committee on August 21, 2014 for an update. The Outreach Plan component for the Program was discussed and approved separately by the Public Information Committee on September 16, 2014, ahead of presenting the Program for the Board's consideration.

**Fiscal Analysis:**

The upfront cost of the Recycled Water Hauling Program is estimated to be $95,000. This cost includes:

- $40,000 for GSD site improvements at the recycled water truck filling station;
- $38,000 for a Program Manager for an initial six month period;
- $12,000 for marketing and advertising the Program;
- $ 5,000 for miscellaneouss administrative and operations expenses.

Variable costs will include:

- Fuel;
- Cost of recycled water used;
- Hiring of one temporary employee ($18,000 for an initial six month period);
- Water truck rental ($23,000 estimated six month period);
- Maintenance of truck and equipment; and
- GSD pavement restoration fees.

All variable costs and a significant portion of the fixed costs will be offset by revenue generated from customer recycled water charges. The time it will take to recover those costs is dependent upon the total number of deliveries and where those deliveries are made. The program is currently unbudgeted, however, the upfront costs can be manged within the adopted FY2014-15 Budget. Should the committee and the Board recommend implementation of the program, staff will offset the initial start up costs by managing the timing of expenditures associated with planned operations department maintenance and capital projects. If the program proves popular, all non-labor related fixed costs are anticpated to be recovered from proceeds earned during the first 12 months.

**Attachments:**

Attachment 1-Recycled Water Hauling Program Outreach Plan

**Authored by:**

Ryan Drake, Water Supply & Conservation Manager

# Attachment 1

Recycled Water Hauling Program (RWHP)
Outreach Plan

# Recycled Water Hauling Program (RWHP) Outreach Plan

September, 2014

GOLETA WATER DISTRICT

# RWHP Outreach

## Recycled Water Outreach Program Goals

- To conduct focused targeted outreach to educate potential customers and the broader general public about the new Recycled Water Hauling Program.

- Encourage potential customers in the Goleta Valley and other greater South Coast regional water districts and service areas to sign-up for the program.

## RWHP Program Description

- In response to the drought and customer interest, the District has been working with Goleta Sanitary District staff to develop a limited Recycled Water Hauling Program (RWHP) to offset potable water demand from District customers and interested parties outside of the District throughout the South Coast where recycled water is otherwise not available. The proposed Recycled Water Hauling Program boundaries for delivery will be Refugio Beach to the west, Carpinteria to the east, and the base of the Santa Ynez Mountains to the north. Deliveries will occur between 7:00 AM to 4:30 PM, Monday through Friday. Initially the District will rent a water truck for six months. The truck will have the capability of hauling a minimum of 2,000 gallons to a maximum of 4,000 gallons of recycled water.

# RWHP Outreach Items

Public outreach will play a key role in educating the focused targeted customer groups about the Recycled Water Hauling Program in which, through a partnership between the Goleta Sanitary District (production) and the Goleta Water District (distribution), recycled water will be made available for purchase and delivery via a District water supply vehicle - *The Purple Truck*. The District will produce and implement a targeted outreach program to educate potential customers about the new RWHP and how to sign-up for the program, including:

- Targeted outreach - postcard / mailer to potential customers.
- FAQs and talking points for customer service staff and website distribution.
- Outreach brochure / flyer for District customer service area, posting on website and public information tables at community events.
- Targeted outreach - scripted phone calls to potential customers.
- RWHP sub-section on District website including sign-up information and contact forms.
- Press release announcing the RWHP to the greater South Coast customer base.
- Paid advertising placement in newspapers, magazines and online resources.
- Article for placement in the District Winter 2015 newsletter.
- RWHP photo acquisition for District digital library and inclusion in outreach materials.

# RWHP Outreach Implementation

The Recycled Water Hauling Program Outreach Plan will be implemented in two phases. Development of Outreach Plan materials will begin in September, 2014. Implementation of outreach program and materials will be the primary focus of Phase II beginning in October 2014.

## Phase I: RWHP Outreach Material Development

## Phase II: RWHP Outreach Implementation

| August | September | October | November | December |
|---|---|---|---|---|
| Phase I [RWHP Outreach Material Development] | | | | |
| | | Phase II [RWHP Outreach Implementation] | | |

# RWHP Outreach Plan Items

| 1. | RWHP Outreach Program Materials Production and Placement | Staff | Cost | Timing |
|---|---|---|---|---|
| 1.1 | Recycled Water Hauling Program (RWHP) Targeted Outreach / Mailer<br>- Develop targeted outreach list<br>- Introduction and overview<br>- Customer sign-up information | DC | $900 Print<br>$2,400 Mail | Develop September to October<br>Distribute October to November |
| 1.2 | RWHP FAQs and TPs for customer service staff and website<br>- Development and distribution | DC | NC – In House | Develop September to October<br>Distribute October to November |
| 1.3 | RWHP Outreach brochure / Flyer for District Customer Service Area<br>- Introduction and overview<br>- Encourage customer sign-up | DC | $300 Print | Develop September to October<br>Distribute October to November |
| 1.4 | RWHP Targeted outreach – Scripted Calls to Potential Customers<br>- Develop targeted outreach list<br>- Introduction and overview<br>- Encourage customer sign-up | Ops | NC – In House | Develop September to October<br>Distribute October to November |
| 1.5 | RWHP sub-section on District Website<br>- Program overview and sign-up information | DC | NC – In House | Develop September to October<br>Distribute October to November |
| 1.6 | RWHP Press release development and distribution<br>- Introduction and overview<br>- Encourage customer sign-up | DC | NC – In House | Develop September to October<br>Distribute October to November |
| 1.7 | RWHP article in District Winter Newsletter<br>- Introduction and overview<br>- Encourage customer sign-up<br>- Photos and graphics | DC | NC – In House | Develop October to November |
| 1.8 | RWHP Photo Acquisition<br>- Photos of RWHP for digital image library | DC | NC – In House | Production October to November |

# RWHP Production and Placement Budget

| 1. | RWHP Outreach Program Materials Production and Placement | Staff | Cost | Schedule |
|---|---|---|---|---|
| 1.9.1 | Newspaper Ad – Santa Barbara News Press<br>(Circulation/Distribution - 29,500 - Weekly) | DC | $800 each x 2<br>$1,600 total | Develop September to October<br>Placement October to November |
| 1.9.2 | Newspaper Ad – Santa Barbara Independent<br>(Circulation/Distribution - 39,900 - Weekly) | DC | $900 each x 2<br>$1,800 total | Develop September to October<br>Placement October to November |
| 1.9.3 | Newspaper Ad – Montecito Journal<br>(Circulation/Distribution - 12,000 - Weekly) | DC | $600 each x 2<br>$1,200 total | Develop September to October<br>Placement October to November |
| 1.9.4 | Magazine Ad – Santa Barbara Seasons<br>(Circulation/Distribution - 25,000 - Quarterly) | DC | $1,800 x 1 | Develop September to October<br>Placement October to November |
| 1.9.5 | Website Banner Ad – Santa Barbara Noozhawk<br>(Visitors per month - 314,000) | DC | $480 per week x 2<br>$960 | Develop September to October<br>Placement October to November |
| 1.9.6 | Cox Media Online Advertising<br>(Total impressions per month - 150,000) | DC | $1,750 x 1 month | Develop September to October<br>Placement October to November |
| | **Total Estimated Budget** (items 1.1 to 1.9.6) | | **$12,710** | |

# Draft Outreach Materials to Date

# Recycled Water Hauling Program FAQ

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## Recycled Water Hauling Program Frequently Asked Questions:

**Why offer the Recycled Water Hauling Program (RWHP)?**
The purpose of the Program is to conserve potable water by delivering surplus recycled water for outdoor irrigation purposes through a water truck hauling program. The RWHP is designed to offset potable water demand from District customers and interested parties by providing recycled water to be used in lieu of potable water for irrigation and other eligible uses. Now all Goleta Water District customers can access recycled water.

**Where does the recycled water come from?**
The District has delivered recycled water since 1995 through a successful agreement with Goleta Sanitary District (GSD). There are nine miles of recycled water pipelines starting from GSD that connect to the current 34 recycled water users for use of landscape irrigation purposes. Three of these users utilize recycled water for restroom facilities. Recycled water composes 7 percent of the District water supply, or 1,000 AFY. GSD has the capacity to produce 3,000 AFY but delivery is limited to those customers connected to the recycled water distribution main.

**What can recycled water be used for?**
Recycled water is primarily used for landscape irrigation. Recycled water can also be used for agriculture, industry, dust control, and construction, though there may be restrictions and specific needs to consider depending on the intended use. Please contact the Goleta Water District at (805)964-6761 for more information, or visit our website www.goletawater.com for more details.

**Where will the program be available?**
The service area will begin within the boundaries of the Goleta Water District (Zone One) serving current customers. There is interest in adding additional service outside of the District throughout the South Coast, and staff are currently working on the necessary permits to serve areas outside the District's territory.

**How much water will an average user need to order?**
The total estimated customer delivery for an average lawn and landscaped yard in the District is anticipated to be 1,375 gallons. This estimate is based off of an average District residential lawn of 1,500 square feet, assuming 0.75 gallons of water per square foot per application for the lawn portion, with 500 square feet of landscape plants such as flowers, shrubs, bushes, and trees using an estimated 0.5 gallons per square foot. There is no defined minimum or maximum amount of water per order.

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**How is the cost calculated?**
The total costs include a flat water delivery charge based upon delineated delivery zones, a commodity charge based on volume of water, and an hourly charge necessary to cover the labor and equipment to apply the amount of recycled water requested.

**How is the delivery cost calculated?**
The zones use the current boundaries of pre-existing water-utility jurisdictions based upon the average travel distance to the respective zone. Existing customers within the District constitute Zone 1, the City of Santa Barbara and La Cumbre Mutual Water Company would constitute Zone 2, Montecito Water District and El Capitan Mutual Water Company would constitute Zone 3, and Carpinteria Valley Water District would constitute Zone 4.

**How is the commodity charge calculated?**
Per District Code, the temporary recycled water commodity charge will be equal to the applicable current published rate for water plus 50%, due to the temporary nature of the water service, or $4.58 per hcf (748 gallons). The commodity charge for the average District customer lawn and landscaped yard is estimated at $8.40 for 1,375 gallons.

**How is the application charge calculated?**
Application charges account for the time it takes to apply the volume of recycled water to landscape or other permitted use at the customer's site in order to avoid any runoff occurring during or after the application, and comply with state laws governing recycled water. The total water application charge for labor, equipment, and use of the truck equals $70 per hour. Using an estimated ten gallon per minute rate of application, the time needed to apply the 1,375 gallon average District lawn and landscaped yard delivery is 2.3 hours. Accordingly, the water application charge for such as delivery would be $161.

**What is the total cost of the RWHP for an average lawn?**
Staff estimates that a delivery of 1,375 gallons for an average size lawn on a property within the District (Zone 1) would be $231.40 based on a commodity charge of $6.12/1,000 gallons, a Zone 1 delivery charge of $62, and $161 for the water application charge. The estimated cost per gallon for this delivery is $0.17 per gallon.

**How many gallons can the truck hold?**
The maximum truck capacity is 4,000 gallons. The delivery charge is zone based and this portion of the charge will not vary based on the amount of water delivered.

**Who administers the RWHP?**
A Program Manager is responsible for managing customer inquiries, coordinating site inspections, deliveries and routing, truck maintenance, finalizing agreements and estimates, and day to day staff and program supervision and training. The Program Manager also coordinates with Goleta Sanitary District, as well as regulatory agencies at the local and State level.

# Recycled Water Hauling Program Talking Points

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## Recycled Water Hauling Program Talking Points

- The Recycled Water Hauling Program (RWHP) is designed to offset potable water demand from District customers and interested parties by providing recycled water to be used in lieu of potable water for irrigation and other eligible uses.
- Delivery via truck enables those customers not connected via purple pipe to access recycled water.
- The District has delivered recycled water since 1995 through a successful agreement with Goleta Sanitary District (GSD). Recycled water comprises 7 percent of the District water supply, or 1,000 AFY.
- The District currently uses 1,000 AF of recycled water a year, but delivery is limited to those customers connected to the recycle water distribution main. With the additional delivery capacity and flexibility offered by a truck, the RWHP can easily provide up to 3,000 AF a year.
- The service area will begin within the boundaries of the Goleta Water District (Zone One) serving current customers. There is interest in adding additional service outside of the District throughout the South Coast, and staff are currently working on the necessary permits to serve areas outside the District's territory.
- The total estimated customer delivery for an average lawn and landscaped yard in the District is anticipated to be 1,375 gallons. This estimate is based off of an average District residential lawn of 1,500 square feet, assuming 0.75 gallons of water per square foot per application for the lawn portion, with 500 square feet of landscape plants such as flowers, shrubs, bushes, and trees using an estimated 0.5 gallons per square foot.
- There is no defined minimum or maximum amount of water per order.
- Calculations based on customer averages indicate that recycled water for landscape irrigation will remain cost competitive in today's drought environment, especially if potable water is limited or highly restricted as the drought continues.
- The total costs include a flat water delivery charge based upon delineated delivery zones, a commodity charge based on volume of water, and an hourly charge necessary to cover the labor

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and equipment to apply the amount of recycled water requested.

- The zones will be established using the current boundaries of pre-existing water-utility jurisdictions based upon the average travel distance to the respective zone. Existing customers within the District constitute Zone 1, the City of Santa Barbara and La Cumbre Mutual Water Company would constitute Zone 2, Montecito Water District and El Capitan Mutual Water Company would constitute Zone 3, and Carpinteria Valley Water District would constitute Zone 4.
- Per District Code, the temporary recycled water commodity charge will be equal to the applicable current published rate for water plus 50%, due to the temporary nature of the water service, or $4.58 per hcf (748 gallons). The commodity charge for the average District customer lawn and landscaped yard is estimated at $8.40 for 1,375 gallons.
- Application charges account for the time it takes to apply the volume of recycled water to landscape or other permitted use at the customer's site in order to avoid any runoff occurring during or after the application, and comply with state laws governing recycled water. The total water application charge for labor, equipment, and use of the truck equals $70 per hour. Using an estimated ten gallon per minute rate of application, the time needed to apply the 1,375 gallon average District lawn and landscaped yard delivery is 2.3 hours. Accordingly, the water application charge for such as delivery would be $161.
- Staff estimates that a delivery of 1,375 gallons for an average size lawn on a property within the District (Zone 1) would be $231.40 based on a commodity charge of $6.12/1,000 gallons, a Zone 1 delivery charge of $62, and $161 for the water application charge. The estimated cost per gallon for this delivery is $0.17 per gallon.
- The maximum truck capacity is 4,000 gallons. The delivery charge is zone based and this portion of the charge will not be dependent on the amount of water delivered.
- A Program Manager will be responsible for managing customer inquiries, coordinating site inspections, deliveries and routing, truck maintenance, finalizing agreements and estimates, and day to day staff and program supervision and training. The Program Manager will also coordinate with Goleta Sanitary District, as well as regulatory agencies at the local and State level.

# Recycled Water Hauling Program Info Sheet

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## Recycled Water Hauling Program

The *NEW* **Recycled Water Hauling Program** conserves potable water by delivering surplus recycled water for outdoor irrigation purposes through a water truck hauling program. The Recycled Water Hauling Program is designed to offset potable water demand from District customers and interested parties by providing recycled water to be used in lieu of potable water for irrigation and other eligible uses. Now all **Goleta Water District** customers can purchase recycled water.

### Recycled Water Conserves Potable Water During Drought

The District has delivered recycled water since 1995 through a successful partnership with **Goleta Sanitary District**. ***For the first time, the District is offering delivery of recycled water by truck in response to current drought conditions.*** Recycled water is primarily used for landscape irrigation. Recycled water can also be used for agriculture, industry, dust control, and construction, though there may be restrictions and specific needs to consider depending on the intended use.

### Delivery Information

The Recycled Water Hauling Program is currently available within the boundaries of the Goleta Water District (Zone One) which serves all current District customers. There is interest in adding additional service outside of the District throughout the South Coast, and staff are currently working on the necessary permits to serve areas outside the District's territory.

### Cost of Recycled Water

The total costs include a flat water delivery charge based upon delineated delivery zones, a commodity charge based on volume of water, and an hourly charge necessary to cover the labor and equipment to apply the amount of recycled water requested. For an estimate please contact the Goleta Water District.

### Sign-up Information

For more information on the Recycled Water Hauling Program, please contact the Goleta Water District at (805)964-6761, or visit **www.GoletaWater.com**

Recyled WATER

*More water for the Goleta Valley!*

Goleta Water District

GOLETA WATER DISTRICT