PUBLIC INFORMATION COMMITTEE

Goleta Water District

COMMITTEE DIRECTORS

John Cunningham, Chair
Meg West

Alternate:
Lauren Hanson

MEETING AGENDA

Tuesday, July 18, 2017

10:00 a.m.

GOLETA WATER DISTRICT HEADQUARTERS

BOARD OF DIRECTORS HEARING ROOM

4699 Hollister Ave, Goleta CA 93110

Persons may address the Committee on any matter listed on the agenda by completing and delivering to the Board Secretary a speaker slip before the item is considered. Matters not listed on the agenda may be addressed during the public comment period at the conclusion of the administrative agenda. Further information on agenda items can be obtained from the Board Secretary at the District Headquarters.

Board Meeting Procedures

The Public Information Committee is an advisory body for the Goleta Water District. Persons are encouraged to attend and testify before the Committee on any matter appearing on the agenda. Correspondence to the Committee regarding items appearing on the agenda should be directed to the Secretary of the Board, 4699 Hollister Ave., Goleta, CA 93110. For information regarding the meetings of the Committee including specific meeting times contact the Assistant Secretary of the Board at (805) 879-4621.

The schedule of the Committee and meeting are available on the Internet at www.goletawater.com

Late Distribution

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the Secretary of the Board to all or a majority of the members of the Committee less than 72 hours prior to that meeting are available for inspection in the Assistant Secretary of the Board's office, 4699 Hollister Ave, Goleta, CA.

Disability Access

The Board of Directors Hearing Room is located at 4699 Hollister Ave, Goleta and is wheelchair accessible. Accessible public parking is available in front of the building.

Should special assistance be required to participate in this meeting, please contact the Assistant Secretary to the Board at (805) 879-4621.

Translation Services

Upon request, the Board of Directors will make a reasonable effort to provide translation services. Please contact the Assistant Secretary to the Board at (805) 879-4621.

Closed Session

The Committee may conduct a Closed Session on particular agendas as necessary. Closed Sessions are not open to the public. Matters discussed during Closed Session include existing and pending litigation, personnel matters and real property negotiations. Actions taken by the Committee during Closed Session will be announced during open session (Gov. Code Sections 54947.1(a)&(b), Ralph M. Brown Act).

10:00 a.m. Convene to Regular Session

Public Comment Period

The public comment period is reserved for comment on the matter within the subject matter jurisdiction of the Committee. Each person may address the Committee at the discretion of the Chair.

Departmental Agenda

1) **COMMUNITY DROUGHT OUTREACH**

OFFICE OF THE GENERAL MANAGER

Receive a report on proposed Community Drought Outreach, and provide direction to staff as appropriate. (EST. TIME: 10 MIN.)

2) **FLUSHING PROGRAM PUBLIC OUTREACH AND NOTICING**

OFFICE OF THE GENERAL MANAGER

Receive an update on public outreach and noticing for the District's Flushing Program, and provide direction to staff as appropriate. (EST. TIME: 10 MIN.)

3) **CUSTOMER WATER QUALITY COMPLAINTS AND INQUIRIES**

OPERATIONS

Receive a quarterly report on customer water quality complaints and inquiries, and provide direction to staff as appropriate. (EST. TIME: 10 MIN.)

4) **MONTHLY WEBSITE AND SOCIAL MEDIA UPDATES**

OFFICE OF THE GENERAL MANAGER

Receive a report on the District website and social media activities, and provide direction to staff as appropriate. (EST. TIME: 5 MIN.)

5) **MONTHLY BILLING STATEMENT MESSAGES**

OFFICE OF THE GENERAL MANAGER

Receive a report on proposed updates to the District's billing statement messages and provide direction to staff as appropriate. (EST. TIME: 5 MIN.)

Adjourn to
August 15, 2017
GOLETA WATER DISTRICT HEADQUARTERS
BOARD OF DIRECTORS HEARING ROOM
4699 Hollister Ave, Goleta CA 93110