

Moving In or Moving Out?



Open or Close Your Account Online!

- **Get Started Online** – The District’s *Open a New Account* web page provides information and links to a convenient *online form* to get the process started. Go to <https://cp.goletawater.com/open-a-new-account>. If you are a current customer and would like to close an account go to <https://cp.goletawater.com/close-account>.
- **Schedule** – If your move-in/move-out date is earlier than 5 days out, please contact the District during business hours at customerservice@goletawater.com or by telephone at (805) 964-6761 *at least 48 hours in advance* to schedule move-in/move-out water service. Customer Service is closed on weekends.
- **Deposit Required** – *A security deposit will be required before water service can start.* Please have a payment method ready (echeck or credit card) when you call. If signing up online, you will be contacted by a Customer Service representative with a deposit quote and for payment of the deposit.
- **Initiation Fee** – There is a *\$39.00 initiation fee* for ALL new accounts.
- **Customer Service** – The District’s Customer Service staff is available Monday through Friday from 9 am to 4 pm to assist with move-in/move-out and to answer water service questions.
- **Online Information** – For online Customer Service information visit <https://cp.goletawater.com>.

For more information call (805) 964-6761
or visit www.GoletaWater.com/move

